FEEDBACK QUESTIONS FOR STUDENTS

1

WOULD YOU PREFER THE APP TO BE ON A WEBSITE OR AS A APP BASED?

If it was an easy access app then I would prefer the app. Also, if there was more advertising around it.

2

what should be different in the app/website which doesn’t already exist in the market?

I believe the app should be more modernised and catered to students more as they would want to use this more. Also, can add fingerprint id to sign in as it would be easy access. In terms of security people should confirm their password when registering. In terms of students and their profile they should add their previous existing grades as tutors would get an understanding of what type of student they are and what level they’re working on.

3

WHAT ARE THE ADVANTAGES OF THE APP/SURVEY?

* You can connect directly to the tutor
* Parents also get an insight on how their child is getting on with their tutoring progress
* Tutor can contact the student and giving them prep before sessions etc.
* Registration process is quick, simple and easy to sue and highlights the necessary information needed to register
* I liked how they asked for ratings as it would give others ideas on how the tutor interacts and the style or teaching of tutor.
* Gives the time of last session, when user was on last (student)

Disadvantages

* Add tutor’s credentials, previous experiences
* Cant connect to social media or email
* e.g. worked in city university and where they graduated.
* Should add a grading system of students.
* Should confirm the password when registering

Would you use this service?

Yes, I would use this service.

Any other comments or questions?

I would say the app or website should have a referral based system. Where if a friend refers, one another they get points off. This could be such as 5pounds off next session etc. This would interest pupils.